



Although a formal committee of Brighton & Hove City Council, the Health & Wellbeing Board has a remit which includes matters relating to the Clinical Commissioning Group (CCG), the Local Safeguarding Board for Children and Adults and Healthwatch.

Title: Brighton & Hove Healthwatch Annual Report 2018/19

Date of Meeting: 10th September 2019

Report of: Rob Persey, Executive Director Of Health and Social Care and David Liley, Chief Executive Healthwatch

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Wards Affected: ALL

FOR GENERAL RELEASE

Executive Summary

Healthwatch is the local independent consumer champion for health and care.

Healthwatch is a co-opted member of both the Brighton & Hove Health Overview & Scrutiny Committee (HOSC) and the Health & Wellbeing Board (HWB), and is this year presenting its annual report for 2018/19 to the Health & Wellbeing Board.

(Appendix 1).

Glossary of Terms

1. Decisions, recommendations and any options

1.1 That the Board agrees to note the Healthwatch annual report

2. Relevant information

- 2.1 The 2012 Health & Social Care Act required each upper-tier local authority in England to commission a local Healthwatch organisation to undertake the statutory responsibility for being the independent consumer champion for health and social care.
- 2.2 Originally Community Works was the successful bidder for the local Healthwatch contract, and Brighton & Hove Healthwatch became operational in April 2013.
- 2.3 Healthwatch B&H incorporated as an independent Community Interest Company (CIC) organisation with an asset lock on 14 October 2014. This meant that staff moved from Community Works to the new CIC and operated under the new company as of 01 April 2015. This is the current structure of Healthwatch.
- 2.4 The council as part of its statutory responsibility for performance management continues to monitor Healthwatch Brighton & Hove contract through its performance monitoring framework
- 2.5 There is no statutory requirement for Healthwatch to present its annual report to the HWB , but there are obvious benefits in Healthwatch sharing its intelligence with the Board.
- 2.6 The report will also go to the October HOSC meeting also to note.
- 2.7 The development of the Annual Report is based on Healthwatch's consistent approach to seeking to hear people's stories about their experiences of health and social care services, using these to develop an effective evidence base. They use their statutory powers to Enter and View any premises so that their authorised representatives can observe matters relating to health and social care services. They also gather information and insight through outreach and by sending trained volunteer representatives to a wide range of public meetings, specialist and strategic committees and decision making forums.
- 2.8 The report provides information on the range of consumer experience in the 2018/19 year and also highlights the future challenges for the 2019/20 year.

3. Important considerations and implications

3.1 Legal:

There are no legal implications to this report

Lawyer consulted: Nicole Mouton

Date: 12 August 2019

3.2 Finance:

There are no direct financial implications arising from this report.

Finance Officer consulted: Sophie Warburton

Date: 15/08/2019

3.3 Equalities

Healthwatch B&H updated their Equalities Impact Assessment when they became a CIC. Their reports and work include demographic breakdowns and try to reflect the profile of the city and its residents.

Supporting documents and information

Appendix1:

Healthwatch Brighton & Hove Annual Report 2018/19

Please note the Annual Report is marked as draft for the pre meeting as there may be final print changes. The final report will be available at the September Board meeting.

